



**Friday, April 29, 2022**  
**0900-1200**

**Swedish Medical Center Hosting**

**Microsoft Teams Audio-Videoconferencing**

## **Lessons Learned from Current Pandemic and Staffing Struggles**

- ***Adapting the Hospital Incident Command System-*** Stacia Rivera MBA, CHOP Regional Director Physical Environment and Security Operations, Swedish Medical Center
- ***Building the Washington Medical Coordination Center-*** Mark Taylor, Associate Administrator Trauma, Emergency Services, EOC, Regulatory, Emergency Preparedness & ECLS Programs | Harborview Medical Center
- ***Addressing patient care throughput and post-acute care barriers-*** Catherine Ambrose, MSW, LICSW, ACM-SW & Natosha Cramer, MHA, MBA, RN, BSN, PCCN-K, ACM Managers Edmonds and Issaquah Case Management, Swedish Medical Center; Lucas Hopkins Director Population Health Puget Sound

### **Objectives:**

1. Discuss adaptations to structure, processes, and communications to HICS.
2. Discuss the building and purpose of the DMCC!
3. Describe the challenges and strategies to address patient care throughput and post-acute placement.
4. Network among peers.

***WSHSC is offering its programs in 2022 FREE to all who are interested! We had a difficult few years and this is our continued gift to you.***

***We hope you will benefit and renew your membership for the 2023 year!***

**RSVP by 4/25/22 if you want to join the program via Microsoft Teams to Marianne.Klaas@swedish.org**

The Teams link will be sent 4/27/22 to all those who RSVP'd

***Are you planning to submit your Elaine Carty Performance Improvement Award and/or Lew Brown Recognition Award applications by 4/1/22?? Refer to wahealthcaresafety.org for more information.***

**2021 Awards will be announced  
at this program!**