Staff Discover that a Patient is Missing

Call 3000 and indicate a possible Code Purple. The operator will send "possible Code Purple" to Safety Team pager group.

→

Immediately check surrounding units and stairwells. Also, verify that the patient has not gone outside to smoke. Gather information to provide the Safety Officer (SO) (or on-call SO) with a patient description.

→

Was the patient found?

NO ↓

Does the patient have capacity to decide to leave the hospital and is also not a threat to themselves or others?

This assessment should include clinical opinions from the patient's LIP and the Nursing Supervisor, at a minimum.

NO ←

Provide the Safety Officer (or on-call SO) with the patient's description. He/she will post the information on 386-NEWS and the SMC Intranet. The SO will call the operator to initiate an overhead "Code Purple" page, as well as a page out to the 3000 pager group for the affected campus.

↓

Unit staff begins checking possible destinations for the patient. Call the last known number of patient. Call their emergency contact number. If still unable to locate, Security staff should contact the police and request a welfare check.

↓

Is the patient located within 45 minutes?

NO ↓

The Incident Commander notifies the following on-call staff per policy: Campus Administrator(s), Safety Officer, Legal/Risk Management, and the Public Information Officer.

The PIO will prepare a statement and identify a spokesperson if Swedish will need assistance from the media to locate the missing patient.

YES (right side) → **YES**

Document that the patient left Against Medical Advice (AMA)

Contract with the patient through a Healthcare Agreement that they will not leave the facility again and outline consequences for not following the agreement.

Step 1

Contact the Safety Officer and he/she will call 3000 and close the possible Code Purple. The operator will send a follow-up page to the Safety Team pager group.

¹YES →

Contact the Safety Officer (or on-call SO). He/she will contact the operator and announce that the Code Purple is all clear. "All Clear" messages will be sent to the appropriate pager groups. The SO will remove the announcement from 386-NEWS and the Intranet.

²YES →

Place patient in a **purple gown**, remove all clothing and suitcases and bags from the room, and if possible, relocate the patient to a room that is close to the nursing station to prevent a future elopement.

Code Purple Event is Complete

Step 2

Senior Leadership and the Legal/Risk Management will guide the next steps for this Code Purple event. Staff will assist if/where needed until Code Purple event is complete.

Code Purple Process Chart

2/22/2012